



RESERVATION TERMS & CONDITIONS

I. Generalities

The Hotel Restaurant L'Orée des Chênes is open all year long 24/7.

You can contact us or make a reservation:

- by phone: 0033/ 2 38 64 84 00
- by fax: 0033/ 2 38 64 84 20
- by e-mail: info@loreedeschenes.com
- by postal mail: Hôtel Restaurant L'Orée Des Chênes
921, route de Marcilly en Villette
45240 La Ferté Saint Aubin
FRANCE

Alternatively, you can also contact us using those following:

- www.loreedeschenes.com
- www.relaisdusilence.com

II. Conditions

Reservation will only be confirm upon reception of a valid credit card details
(card number, expiry date and security number)

Or a deposit by cheque of 30% of the reservation total.

III. Modification, cancellation or No Show Policy

Until 72 hours before the date of your reservation any modification can still be made free of charge, pass this delay (within 72 hours) your reservation will be fully charged.

Any cancelation must be made by phone, e-mail or fax.

In case of No show at the hotel, the price of the first night will be fully charged by us as compensation.



IV. Hospitality

Our bedroom can be occupied from 16H30 / 17H00 the day of arrival and must be freed by 12H00 midday the following day.

All the hotel is a smoke free area, smoking is permitted on the outside.

Pets are allowed within the premises, (a supplement will be asked)

V. Payment

The total fees of your stay including “extra” (mini bar, phone...)
Must be pay on your departure.

The payment must be in Euro.

We accept the following, Cash, cheques, Visa, MasterCard, Amex, Cheques Vacances.)

VI. Prices

The Prices on this website are taxes included. Those are subject to changes according to the high or low season.